

Managed Application Services

Overview

Managed Application Services (“MAS”) includes a number of technologies, services and proactive customer support. For most customers MAS provides a complete solution for outsourced website services. Typical web applications (including websites) require comprehensive, diligent and thorough management of code and technical components. Maintaining strict source control and deployment parameters on Development, Staging and Production networks is essential to ensure quality, accountability and stability during your website lifecycle.

In addition, customers who subscribe to MAS Extreme are guaranteed priority scheduling for work requests and receive a 20% discount on work.

Managed Application Services

- ❖ Multi-environment website hosting
- ❖ ASP.NET / SQL Server and LAMP experts
- ❖ Source code control
- ❖ Advanced Analytics and Reporting
- ❖ Hacker and intrusion detection and prevention

MAS	MAS Extreme
<ul style="list-style-type: none"> • Website / database hosting on Development Network • Website / database hosting on Staging Network • Website / database hosting on Production Network • Advanced Analytics and reporting • Website monitoring and notification • Hacker and intrusion detection and prevention • DNS management • Source code control • Bug and issue tracking and resolution system 	<ul style="list-style-type: none"> • Website / database hosting on Development Network • Website / database hosting on Staging Network • Website / database hosting on Production Network • Advanced Analytics and reporting • Website monitoring and notification • Hacker and intrusion detection and prevention • DNS management • Source code control • Bug and issue tracking and resolution system • Priority scheduling for work requests • 20% discount on hourly rates
<p>Summary: If there is a problem, we will notify customer about issue and possible resolution. Customer can then determine if they wish to retain I2X to resolve issue.</p>	<p>Summary: If there is a problem, we will notify customer about issue and possible resolution. Customer can opt to have I2X resolve issue. No additional charges for this type of work.</p>

More than Hosting

Managed Application Services from I2X provides a stable, predictable and scalable environment which supports both Windows ASP.NET / SQL Server and LAMP projects. In addition to the technical infrastructure I2X software engineers, database administrators, user interface designers, QA staff, content writers, project managers and network operations personnel deliver extensive mindshare and real world experience to support your project.